

RMA #: _____
To be filled out by DAC International

Customer Name: _____

PO Number: _____
All RMAs must be accompanied by a PO/RO for the correct amount (\$0 if warranty repair). Please consult the pricing chart on page 2 for more details.

Return the Following Item(s):

Part Number	Serial Number	Reason for Return – specify upgrade or repair with details for failure

Please check all that apply:

- Upgrade to Latest Software & Mods
 Warranty Repair
 Non-Warranty Repair
 Exchange
 Return

RMA number will be assigned on receipt of completed and signed form along with authorized Purchase or Repair Order.

Repair/purchase order must include certification requirements (Check Below). DAC ECD products can be returned as:

- PMA Products – provided with rebuilt FAA 8130-3 form
- Non-PMA Products – provided with serviceable CofC only
- New – customer must state on Repair/Purchase Order “[Customer] certifies that these item(s) was/were maintained in new status while at our facility and have not been installed or have no time in service”

Completed RMA form to be returned to DAC International at RMA@dacint.com.

All incoming freight and customs charges must be prepaid to: DAC International
 6702 McNeil Drive
 Austin, TX 78729

Unit is not authorized to ship to DAC until receipt of this form with RMA# and authorized DAC signature.
Additional fee of \$200 may apply if unit is received without appropriate authorization, please see full terms and conditions on page 2.

 Customer Authorized Signature Date

 DAC International Authorized Signature Date

Pricing Chart						
Part Number	Description	Bench Check	Repair	Rebuilt	Acceptable Core Value	Total Exchange
1049-4000-03	GDC31 Roll Steering	\$550	Included w/Bench Check	\$1,395	\$400	\$995
1102-4000-01	GDC62 Radio Altimeter	\$550	Included w/Bench Check	\$3,550	\$400	\$3,150
1104-4000-01	GDC64 TAIU	\$550	Included w/Bench Check	\$4,320	\$400	\$3,920
Software upgrade for GDC64		\$550	Not applicable	Not applicable	Not applicable	Not applicable
1116-4000-21	GDC75W Bus Analyzer	\$550	Included w/Bench Check	\$1,395	\$400	\$995
1116-4000-xx to 1116-4000-21	GDC75 or GDC75A upgrade	\$550	Not applicable	Not applicable	Not applicable	Not applicable
1052-4000-01-xxx	GDC34 Aviation or NMEA	\$550	Included w/Bench Check	\$1,240	\$400	\$840
1061-4000-01	GDC40 Converter	\$550	Included w/Bench Check	\$2,318	\$400	\$1,918
1064-4000-01	GDC43 Converter	\$550	Included w/Bench Check	\$3,550	\$400	\$3,150
1001-4000-01/02/11/12	GFD11 CCU	\$695	Bench Check + Repair Quote	\$2,200	\$400	\$1,600
1001-4000-03/05/21/22/31/32	GFD11 CCU	\$695	Bench Check + Repair Quote	\$3,645	\$400	\$3,045
1001-4000-23/25	GFD11 CCU	\$695	Bench Check + Repair Quote	\$4,705	\$400	\$4,105
All other DAC products		Call for pricing				

- Standard bench check or repair charge will apply for all non-warranty repairs. If a warranty unit is returned and found to be customer induced or no fault found, bench check will apply. (Applies to DAC manufactured products only)
- Repair/purchase order must include upgrade requirements for specific software or latest mods as required, if applicable.
- Warranty exchanges are rebuilt units and ship 1-way to customer, 2 business day delivery. If core exchange unit found to be customer induced or no fault found, subject to bench check charge noted above.
- Non-warranty exchange POs must be authorized for Total Exchange value. Core Value is given as credit on receipt of acceptable core.
- Rebuilt units are for exchange purposes only, if available.
- Standard turn time for bench check and repair is 10 business days (applies to DAC manufactured products only), to be confirmed on receipt of unit.
- Expedited turn time for bench check and repair is 2 business days if available. Expedite fee is \$500.
- Standard turn time for exchanges is next business day if available (subject to receipt of authorized RMA form with PO and approved terms/money).
- Additional fee of \$200 may apply if a return/repair/exchange unit is received at DAC without proper authorization. Proper authorization includes a copy of this RMA form with RMA# assigned and DAC authorized signature.

**10. All incoming freight and customs charges must be prepaid to: DAC International
6702 McNeil Drive
Austin, TX 78729**

DAC International will not be responsible for any charges for incoming freight or customs charges nor is DAC International responsible for return freight charges unless written approval is issued.

Failure to follow above instruction will result in additional charges to your account.

- All return shipments must include a copy of this form with RMA# assigned, customer repair/purchase order with repair/return/exchange authorization, and customs invoice if applicable.
- Terms and Conditions for sale apply: <http://dacint.com/terms-conditions/>